

Are Difficult or Emergency Patients Wearing You Out?



VSH
VETERINARY
SPECIALTY
HOSPITAL
of the CAROLINAS

**24-HOUR EMERGENCY
AND REFERRAL SERVICE**



Your Job Just Got Easier.

Emergency and Critical Care Medicine

- Night and weekend emergency services
- 24-hour intensive care
- Blood bank distributor

Surgery

- Orthopedic Surgery
 - Total Hip Replacement
- Dentistry and Oral Surgery
- Medical Neurology and Neurosurgery
- General Surgery
 - Thoracic
 - Abdominal
 - Gastrointestinal
 - Plastic and reconstructive
 - Oncologic

Internal Medicine

- Intensive care support for critical patients
- Ongoing case consultation and treatment plans
- Special procedures:
 - Endoscopy - diagnosis, biopsy, foreign body removal and PEG tube placement
 - Rhinoscopy - evaluation for nasal tumors, fungal infections, foreign bodies
 - Diagnostic ultrasound
 - Bronchoscopy - evaluation of lower airway and pulmonary diseases; bronchoalveolar lavage (BAL) and biopsy

Oncology

- Current treatment options and prognosis for referring veterinarians and their clients
- Coordinate multimodality cancer treatment regimes.

Consulting Radiologist

- Ultrasound evaluation
- Computed Tomography
- Special Procedures



Our Practice Philosophy

Our goal is to successfully diagnose and optimally treat any patient you refer while providing timely, convenient service to you. While we are prepared to manage many aspects of a patient's problem, you may choose to continue treatment from your clinic/hospital at any time.

Have you ever had a case present at an inconvenient time?

VSH is open 24 hours a day, 7 days a week to keep you on time and concentrating on your goals. We operate as a referral hospital during weekdays and as an emergency hospital at night and on weekends.

Are after-hour duties decreasing your time with family and friends?

Along with a high standard of emergency care, we emphasize seamless transfer of cases back to you. If your client is seen by the emergency service, the animal will not be transferred to other specialists in the hospital without your approval.

Does your patient need a specific procedure that you rarely perform or lack the necessary equipment to perform?

Because of extensive training and experience, the specialists at VSH are able to perform procedures as efficiently and safely as possible. A few examples of procedures include bone marrow aspiration, anesthesia of compromised patients, endoscopy, ultrasonography, rhinoscopy, root canals and a variety of biopsy techniques.

Do you appreciate easy communication?

Since we are staffed 24 hours a day, we will make every effort to have a veterinarian available to speak with you. Your calls will always be welcomed and treated in an efficient manner. Referral information can also be faxed. Client discharge information is faxed or mailed to you at the time of discharge.

Would you like to remain part of the patient management team when you refer a case to VSH?

Our primary job is to aid you in the diagnosis and treatment of your patient, and we realize that you best know the patient's history and the owner's expectations. Your clients will understand that:

1. Your assessment of the patient is respected.
2. You remain a part of the decision making team.

In addition, you decide when the patient is transferred back to your clinic or hospital.





**24-HOUR EMERGENCY
AND REFERRAL SERVICE**

**919.233.4911
919.854.1155 fax**

How to Use Our Services

I. Weekdays

A. Please provide the following information for referral patients:

- Client and patient name
- Your name and phone number
- Brief description of the problem or reason for referral
- When you would like the patient seen

You can:

1. Call and speak directly with a doctor
2. Fax the information using a referral form

B. Please forward any lab work, records or radiographs with the client or via fax

C. Ask client to call us to arrange appointment time

II. Nights and Weekends

A. If you want VSH to see all your afterhours emergencies, provide our telephone number to your clients. We will contact you the next business day when one of your clients visits the emergency service.

B. Please call and speak directly with the veterinarian on duty if you wish to:

1. Refer selective emergency patients to VSH
2. Transfer a patient from your practice for overnight or weekend care
3. Have the emergency service admit a patient for one of the daytime specialties

How to Find Us

